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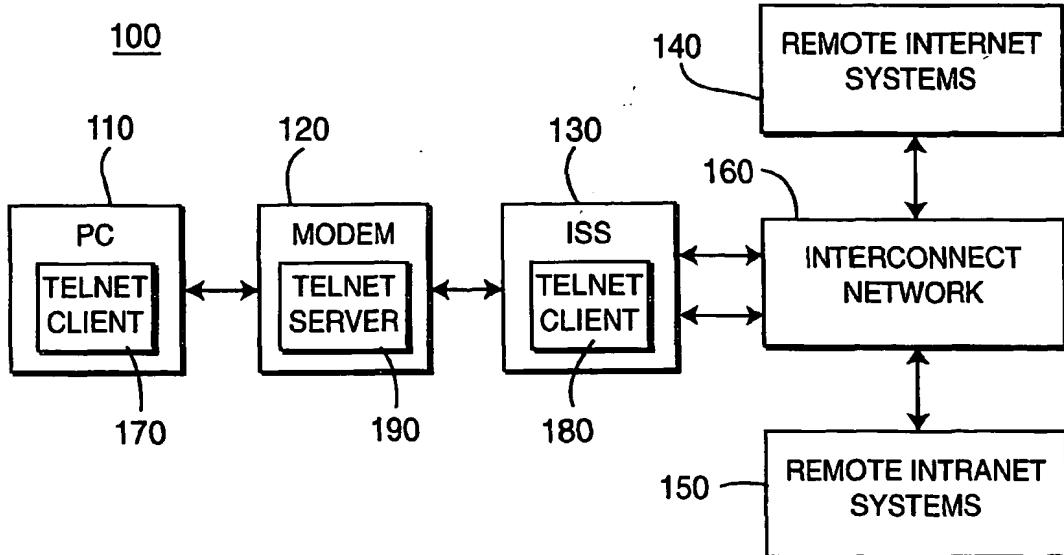
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(54) Title: METHOD, APPARATUS AND SYSTEM FOR SUPPORTING MULTIPLE COLLABORATIVE SESSIONS IN A BI-DIRECTIONAL COMMUNICATION DEVICE

WO 03/090405 A1



(57) Abstract: A method, apparatus (120) and system (100) for supporting multiple diagnostic sessions include receiving multiple diagnostic session requests, verifying identification information for each requester (110, 130), establishing a communications channel for each verified requester, and communicating the requested information to all of the verified requesters via the established communications channels.

INTERNATIONAL SEARCH REPORT

International application No.

PCT/US03/11239

A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : H04L 9/32; H04B 7/00; H04Q 7/20; A61N 1/37
US CL : 380/21; 709/229; 713/201; 455/519, 520, 13.2; 607/60; 607/59

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
U.S. : 380/21; 709/229; 713/201; 455/519, 520, 13.2; 607/60; 607/59

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched
EAST, IEEE, MICROSOFT DICTIONARY

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
Bi-directional communication device, sessions, verify, diagnostic, identify and processor

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 6,229,894 B1 (Van Oorschot et al) 08 May 2001 (08.05.2001), column 5, lines 27-65, and see entire document.	1-20
Y, P	US 6,529,740 B1 (Ganuchea, Jr. et al) 04 March 2003 (04.03.2003), column 7, line 54 to column 8, line 5, and see entire document.	1-20
Y, P	US 6,442,433 B1 (Kurt R. Linberg) 27 August 2002 (27.08.2002), Abstract, column 8, line 65 to column 9, line 4, and column 16, lines 25-55.	1-20

Further documents are listed in the continuation of Box C.

See patent family annex.

* Special categories of cited documents:	
"A"	document defining the general state of the art which is not considered to be of particular relevance
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"P"	document published prior to the international filing date but later than the priority date claimed
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"Y"	document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art
"&"	document member of the same patent family

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